Do you have enough Fire Marshals right now?

Marshal Eye

Do you have flexible work patterns or staff that are moving around the site?

Are you sure every Fire Marshal role is covered - every time?

How do you coordinate and communicate during an evacuation?

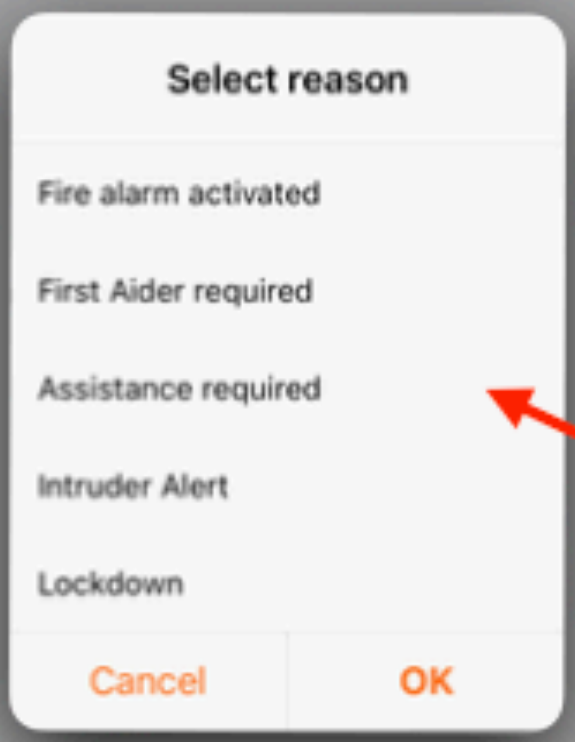
How do you evaluate your response afterwards?

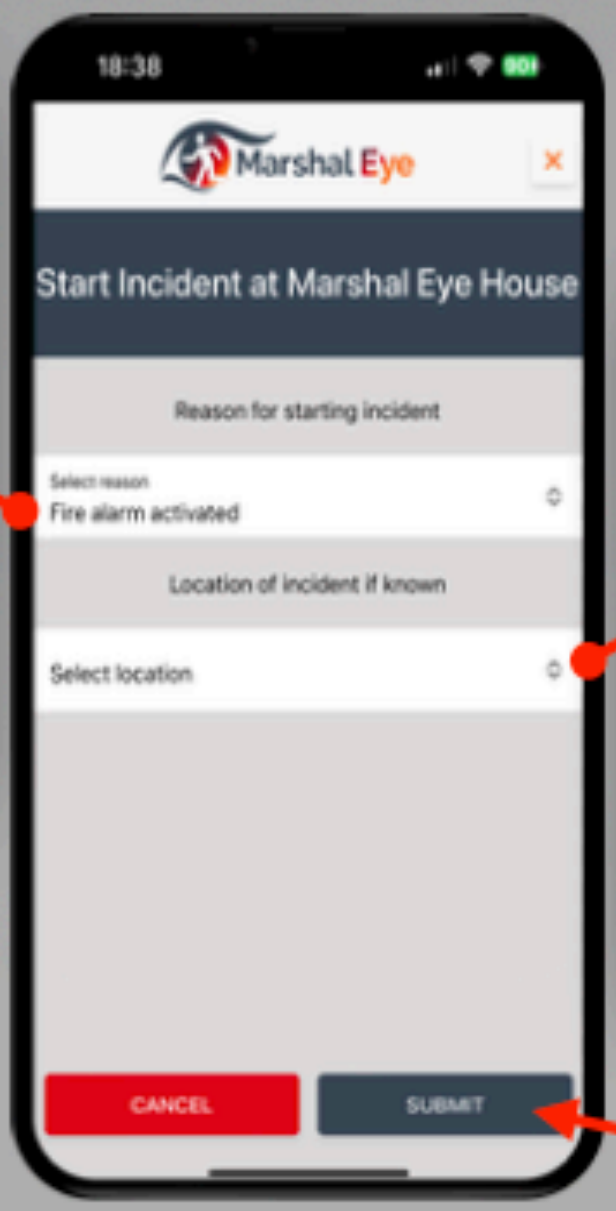
Marshal Eye

contact us for a demo info@marshal-eye.com

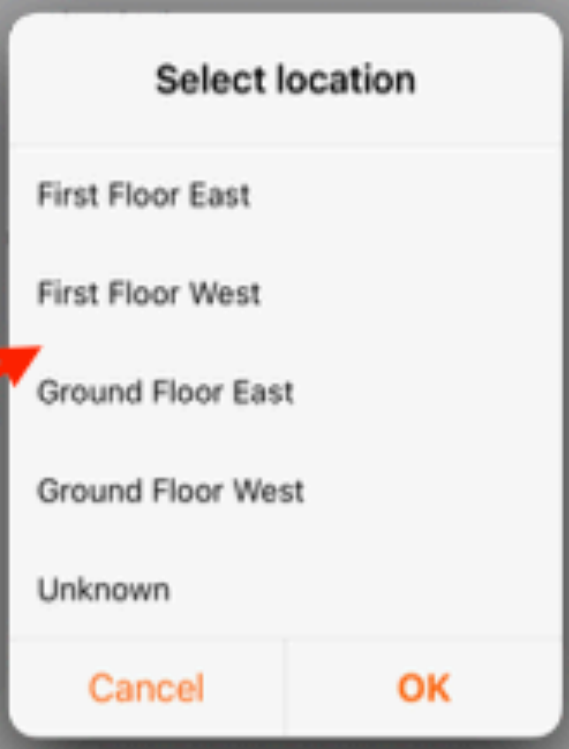
Start an Incident

1. Select ‘Reason’





2. Select ‘Location’



3. Click ‘Submit’

Voiced Critical Alerts on all devices

Note: Selecting a location for fire alarm activations is not required, as these incidents are site-wide. Locations are only needed for other alert types (e.g., First Aider Required, Intruder Alert, Assistance Required).

Live Event Screen

Instant live chat

Roles & Tasks appear here

Clear Traffic-light status

- Red available
- Amber in progress
- Green complete

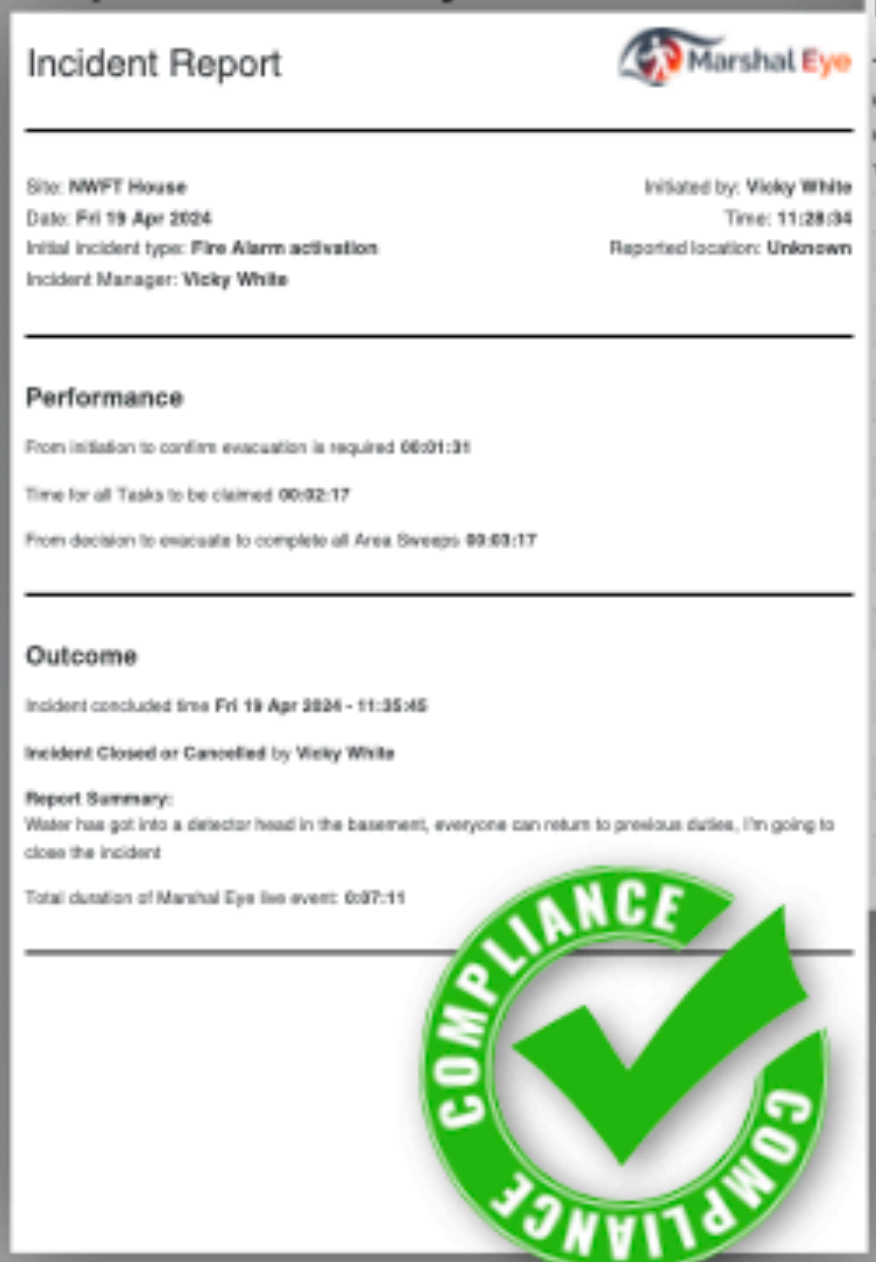
When a task is claimed, uploaded PDFs and any subtasks you have added become accessible.

Marshal Eye

info@marshal-eye.com

Incident Reports

Top Sheet Summary



Incident Report

Marshal Eye

Site: **NWFT House**
Date: **Fri 19 Apr 2024**
Initial incident type: **Fire Alarm activation**
Incident Manager: **Vicky White**

Initiated by: **Vicky White**
Time: **11:28:34**
Reported location: **Unknown**

Performance

From initiation to confirm evacuation is required **00:01:31**

Time for all Tasks to be claimed **00:02:17**

From decision to evacuate to complete all Area Sweeps **00:03:17**

Outcome

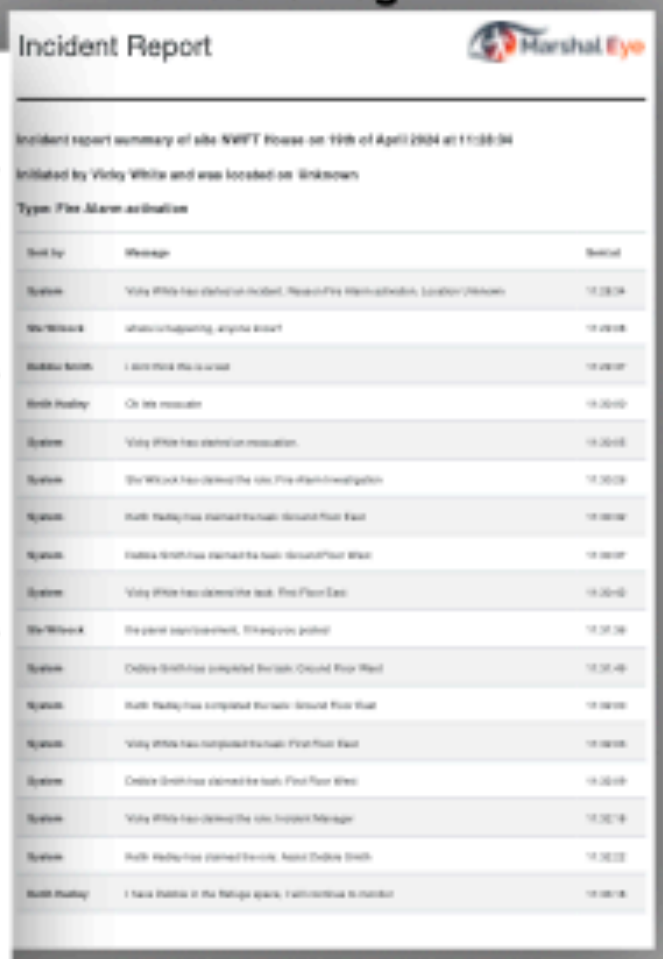
Incident concluded time **Fri 19 Apr 2024 - 11:35:45**

Incident Closed or Cancelled by **Vicky White**

Report Summary:
Water has got into a detector head in the basement, everyone can return to previous duties, I'm going to close the incident

Total duration of Marshal Eye live event: **0:07:11**

Full Narrative Log



Incident Report

Marshal Eye

Incident report summary of site NWFT House on 19th of April 2024 at 11:28:34

Initiated by Vicky White and was located on Unknown

Type: Fire Alarm activation

Sent by	Message	Sent at
System	Vicky White has claimed an incident. Reason Fire Alarm activation. Location Unknown	11:28:34
Sir Wilcock	where is happening, anyone know?	11:28:35
Debbie Smith	I don't think this is a test	11:28:37
Keith Hadley	Ok lets evacuate	11:30:00
System	Vicky White has claimed an evacuation.	11:30:05
System	Sir Wilcock has claimed the role: Fire Alarm Investigation	11:30:09
System	Keith Hadley has claimed the task: Ground Floor West	11:30:10
System	Debbie Smith has claimed the task: Ground Floor West	11:30:17
System	Vicky White has claimed the task: First Floor East	11:30:42
Sir Wilcock	the panel says basement, 'Emergency pulled'	11:31:38
System	Debbie Smith has completed the task: Ground Floor West	11:31:49
System	Keith Hadley has completed the task: Ground Floor East	11:32:00
System	Vicky White has completed the task: First Floor East	11:32:05
System	Debbie Smith has claimed the task: First Floor West	11:32:09
System	Vicky White has claimed the role: Incident Manager	11:32:19
System	Keith Hadley has claimed the role: Assist Debbie Smith	11:32:22
Keith Hadley	I have Debbie in the Refuge space, I am continue to monitor	11:33:18

When the incident is closed, a time-stamped report is automatically emailed out to the relevant people.

All staff can submit feedback through the App. This is automatically compiled into a single report allowing you to fully evaluate your response.

Incident Feedback Report

Incident Feedback Report

Marshal Eye

Site: **NW House**
Date: **Thu 18 Sep 2025**
Initial incident type: **Fire Alarm Activated**
Incident Manager: **N/a**

Initiated by: **Rich Reid**
Time: **15:35:18**
Reported location: **Unknown**
Unique incident ID: **379**

What went well:

Sarah Johnson: Everyone moved calmly out of the building straight away, and visitors followed instructions without any issues.
James Miller: The evacuation was completed quickly, and the fire marshals checked their areas as planned.
Aisha Patel: Staff were reassuring to visitors, which kept the atmosphere calm.
Mark Davies: Everyone left the building quickly, and no exits were blocked.
Craig Little: A very efficient response due to Marshal Eye
Saul Hickey: Great communications

What didn't go well:

Sarah Smith: A few people were unsure where the nearest exit was, so they hesitated before leaving.
Bill Henry: The alarm was very loud in reception – a few visitors seemed startled
Spencer Butterworth: Everyone moved calmly out of the building straight away, and visitors followed instructions without any issues.
David Barrett

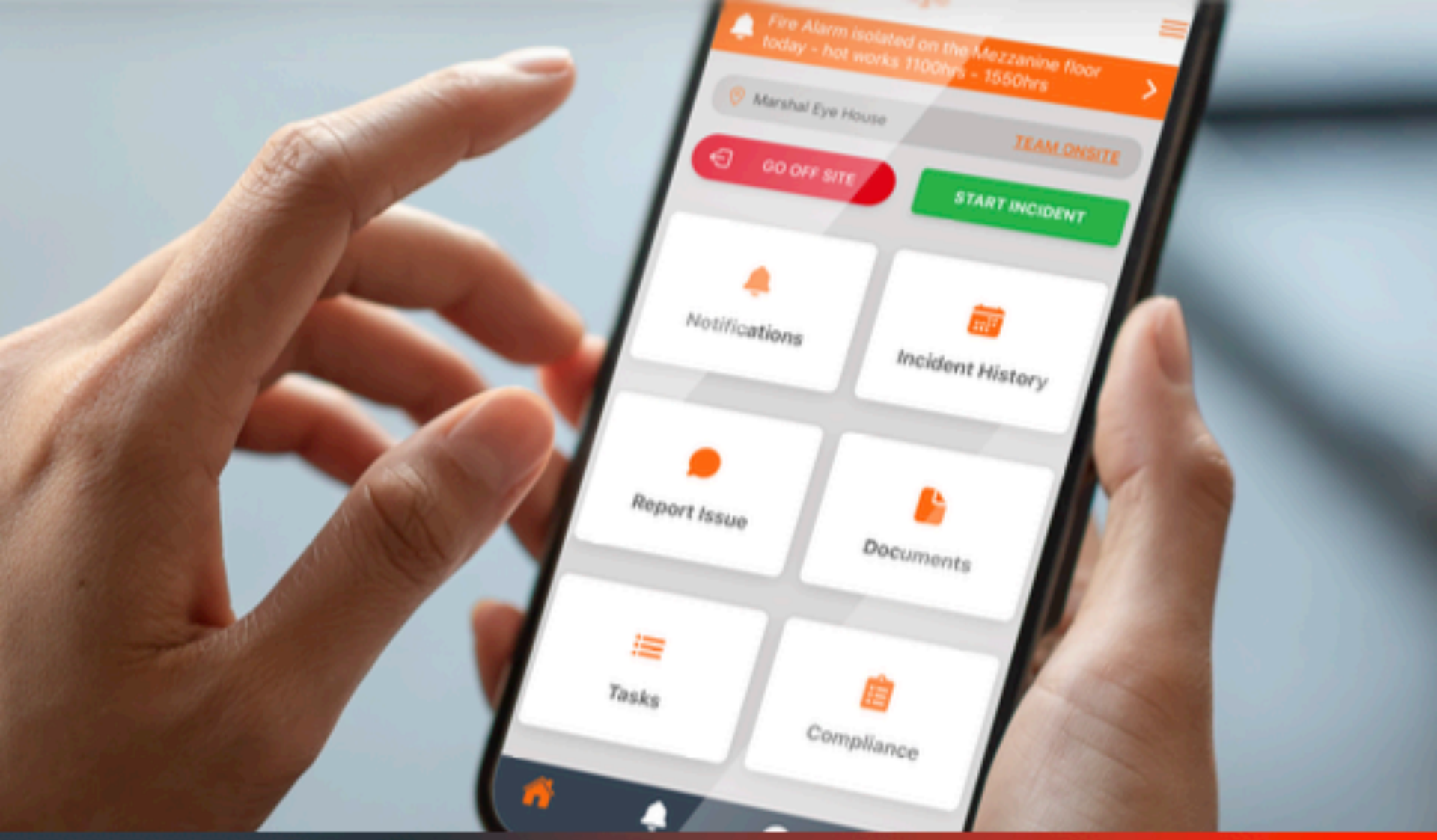
What would you do differently next time:

Sarah Johnson: Better signage in the reception area would help guests find the exit quicker.
James Miller: Review the sensitivity of the detector in reception, as the air freshener set it off.
Aisha Patel: Assign a specific person to liaise with the fire service during any alarm.
Mark Davies: Deliveries should be directed away from assembly points during evacuations.

Other comments/observations:

Sarah Johnson: The alarm was very loud in reception – a few visitors seemed startled.
James Miller: The assembly point worked well, everyone accounted for within five minutes.
Aisha Patel: Visitors weren't sure where to stand at the assembly point – clearer instructions would help.
Mark Davies: This highlights the need to brief all staff on avoiding aerosols and air fresheners near detectors.

Find out more at **www.marshal-eye.com**



Marshal Eye

- Contact us to start your free trial
- Staff claim roles so nothing is missed during an incident
- **Live messaging** with automatic time-stamped audit trail
- Create custom incident alerts ‘First Aider Required’, ‘Lock down’
- **Automatic** incident report emailed after every drill or event
- Report of safety issues and much more…

Available on the App Store

GET IT ON Google Play

E: info@marshal-eye.com

W: www.marshal-eye.com